



ACCESS CHARGE CHANGE NOTICE (ACCN)

ACCN reference information

ACCN Number: ACCN_2023_02

Scope: Change of Policy on Excess Construction Charges for Leased Line Services

Notification period: 56 Days

Services: KCOM Ethernet Connect Access Services
KCOM Ethernet Direct Access Services

Terms and conditions: Product terms and conditions are those applying to the wholesale Reference Offer for the Provision of Leased Lines and Ethernet Services

Effective date: 1 September 2023

Charge changes

The policy on Excess Construction Charges changes as below.

Connection Charges apply to all installations where routing is determined by KCOM and there are no access impediments. Excess Construction Charges, subject to survey, will only be levied in exceptional circumstances such as the requirement for resilient circuits or, for example, requests for termination requiring substantial interior cabling.

KCOM is making a change to the way in which Excess Construction Charges are calculated to introduce an exemption for the first £2800 of any Excess Construction Charges.

KCOM leased line pricing incorporates standard connection charges for single circuits, dependent upon whether there is existing fibre installed or fibre needs to be installed at the site.

Wherever there is fibre installed at the site, this will be utilised and no further charges will be raised. Standard charges apply for new installations where fibre must be installed at the site and this is readily provisioned from nearby network.

When an order is taken Excess Construction Charges (ECCs) may be applied in various instances including the following:

- Resilience is requested, dependent upon the level of separation required;
- Client site is a significant distance from established KCOM network;
- Exceptional costs are identified e.g. a new crossing of a railway line.

KCOM will absorb the first £2800 of any ECCs. Note that this exemption will NOT apply where:

- Time Related Charges are incurred for out of hours working
- Circuits are alternatively routed at the CP / End User's request
- An exemption has already been given at the site on an earlier occasion

Costs will be charged as an Excess Construction Charge (ECC) where they exceed the exemption threshold of £2800.



Any ECCs payable are in addition to the published connection fee. In all instances rentals will continue to be at standard published rates for each circuit type, regardless of whether ECCs have been incurred in provision.