

Changes to ADSL service agreements: Reduced contract periods for ADSL services and provision of FTTP as default where available

Please be advised, with effect from 1 July 2022, changes are being made to the terms and conditions under which you will be supplied with ADSL services.

End User Status	Products	Changes
Business	Connect Teleworker Plus 20 Connect Teleworker Plus 50 Connect Bronze Plus Connect Silver Plus	Contract term reduced to 1 month Where the End User can be connected to our fibre network, the default service will be fibre and an order will need to be placed under the Reseller Agreement for Connect Broadband Fibre Business
Residential	Connect Broadband ADSL 20GB Connect Broadband ADSL 50GB Connect Broadband ADSL 100GB Connect Broadband ADSL 150GB Connect Broadband ADSL Unlimited	Contract term reduced to 1 month Where the End User can be connected to our fibre network, the default service will be fibre and an order will need to be placed under the Reseller Agreement for Connect Broadband Fibre Residential

Changes to ADSL Pricing for business services: Price increases for ADSL services from 1 July 2022

Service	Operative Date	Until	Monthly Rental
Connect Teleworker Plus 20	01/08/21	30/06/22	£16.75
	01/07/22		£20.10
Connect Teleworker Plus 50	01/08/21	30/06/22	£20.94
	01/07/22		£25.13
Connect Bronze Plus	01/08/21	30/06/22	£20.94
	01/07/22		£25.13
Connect Silver Plus	01/08/21	30/06/22	£41.88
	01/07/22		£50.25