

KCOM wholesale

Changes to Voice Products: KCOM Wholesale Line Rental

KCOM Wholesale will be changing the monthly rental charge for KLR Analogue Lines.

These changes will take effect from 1 November 2023.

The changes to monthly rental charges for KLR Analogue lines are reflected in Table 1.

Table 1.

Line Type	Operative Date	Until	SLA 1 (Fix by end of second working day)	SLA 2 (Within 10 working hours of report Monday - Saturday 08:00 - 18:00 exc public holidays)	SLA 3 Business Care Plus (5 Hour fix around the clock)
Analogue	08/05/22	31/10/23	£8.99	£11.54	£13.41
	01/11/23		£10.79	£13.85	£16.09