Reintroduction of data caps on broadband services in the Hull Area-07/09/2020

In March 2020, as COVID-19 emerged, we temporarily removed all the data caps on our usage-based broadband packages.

As restrictions ease, these data caps will be re-introduced on usage-based broadband packages from 1 October 2020.

From that date over-usage charges will be applied where usage exceeds the published product data limits. Services can be upgraded to unlimited download products before 1 October using the normal process.