

# Certificate of Registration

INFORMATION SECURITY MANAGEMENT SYSTEM - ISO/IEC 27001:2013

This is to certify that:

KCOM Group PLC  
37 Carr Lane  
Kingston upon Hull  
HU1 3RE  
United Kingdom

Holds Certificate Number:

IS 506165

and operates an Information Security Management System which complies with the requirements of ISO/IEC 27001:2013 for the following scope:

**Please see scope page.**

For and on behalf of BSI:



Andrew Launn, EMEA Systems Certification Director

Original Registration Date: 2006-03-31

Latest Revision Date: 2018-06-13

Effective Date: 2018-06-17

Expiry Date: 2021-06-16

Page: 1 of 5



003

...making excellence a habit.™

Certificate No: IS 506165

## Registered Scope:

Information security management system for the delivery of communications and associated technologies, products and services.

The scope also covers the supporting functions within Business Support and activities carried out at Data Centres and Switch Sites throughout the UK including Hull, Reading, Bristol and Leeds.

This is accordance with the Group Statement of Applicability Issue 8, 9th December 2016.

The scope specifically includes all the people, processes, equipment, circuits and associated resources required for the design, implementation and on-going support and management of the infrastructure of the following service:

KCOM Workplaces in accordance with the KCOM Workplaces Statement of Applicability Issue 5, 5th January 2018.



Original Registration Date: 2006-03-31

Latest Revision Date: 2018-06-13

Effective Date: 2018-06-17

Expiry Date: 2021-06-16

Page: 2 of 5

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsigroup.com/ClientDirectory](http://www.bsigroup.com/ClientDirectory)

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000  
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.  
A Member of the BSI Group of Companies.

Certificate No: IS 506165

Location	Registered Activities
KCOM Group PLC 37 Carr Lane Kingston upon Hull HU1 3RE United Kingdom	Information security management system for the delivery of communications and associated technologies, products and services. The scope also covers the supporting functions within Business Support and activities carried out at Data Centres and Switch Sites throughout the UK including Hull, Reading, Bristol and Leeds. This is in accordance with the Group Statement of Applicability Issue 8, 9th December 2016.
KCOM Group PLC Kingston House Salvesen Way Kingston upon Hull HU3 4XQ United Kingdom	Information security management system for the delivery of communications and associated technologies, products and services. The scope also covers the supporting functions within Business Support and activities carried out at Data Centres and Switch Sites throughout the UK including Hull, Reading, Bristol and Leeds. This is in accordance with the Group Statement of Applicability Issue 8, 9th December 2016. The scope specifically includes all the people, processes, equipment, circuits and associated resources required for the design, implementation and on-going support and management of the infrastructure of the following service: KCOM Workplaces in accordance with the KCOM Workplaces Statement of Applicability Issue 5, 5th January 2018.
KCOM Group PLC Melbourne House Brandy Carr Road Wrenthorpe Wakefield WF2 0UG United Kingdom	Information security management system for the delivery of communications and associated technologies, products and services. The scope also covers the supporting functions within Business Support and activities carried out at Data Centres and Switch Sites throughout the UK including Hull, Reading, Bristol and Leeds. This is in accordance with the Group Statement of Applicability Issue 8 dated 9th December 2016. The scope specifically includes all the people, processes, equipment, circuits and associated resources required for the design, implementation and on-going support and management of the infrastructure of the following service: KCOM Workplaces in accordance with the KCOM Workplaces Statement of Applicability Issue 5 dated 5th January 2018.

Original Registration Date: 2006-03-31

Effective Date: 2018-06-17

Latest Revision Date: 2018-06-13

Expiry Date: 2021-06-16

Page: 3 of 5

This certificate relates to the information security management system, and not to the products or services of the certified organisation. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified organisation from legal obligations.

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsigroup.com/ClientDirectory](http://www.bsigroup.com/ClientDirectory)

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000  
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.  
A Member of the BSI Group of Companies.

Certificate No: IS 506165

Location	Registered Activities
KCOM Group PLC Suites 1 & 2, First Floor Osprey House, Osprey Road Sowton Industrial Estate Exeter EX2 7WP United Kingdom	Information security management system for the delivery of communications and associated technologies, products and services. The scope also covers the supporting functions within Business Support and activities carried out at Data Centres and Switch Sites throughout the UK including Hull, Reading, Bristol and Leeds. This is in accordance with the Group Statement of Applicability Issue 8, 9th December 2016.
KCOM Group PLC Hemel One Boundary Way Hemel Hempstead HP2 7YU United Kingdom	Information security management system for the delivery of communications and associated technologies, products and services. The scope also covers the supporting functions within Business Support and activities carried out at Data Centres and Switch Sites throughout the UK including Hull, Reading, Bristol and Leeds. This is in accordance with the Group Statement of Applicability Issue 8 dated 9th December 2016. The scope specifically includes all the people, processes, equipment, circuits and associated resources required for the design, implementation and on-going support and management of the infrastructure of the following service: KCOM Workplaces in accordance with the KCOM Workplaces Statement of Applicability Issue 5 dated 5th January 2018.
KCOM Group PLC London Office Finsbury Square 2nd Floor 26 Finsbury Square London EC2A 1DS United Kingdom	Information security management system for the delivery of communications and associated technologies, products and services. The scope also covers the supporting functions within Business Support and activities carried out at Data Centres and Switch Sites throughout the UK including Hull, Reading, Bristol and Leeds. This is in accordance with the Group Statement of Applicability Issue 8, 9th December 2016.
KCOM Group PLC North Felaw Maltings 48 Felaw Street Ipswich IP2 8PN United Kingdom	Information security management system for the delivery of communications and associated technologies, products and services. The scope also covers the supporting functions within Business Support and activities carried out at Data Centres and Switch Sites throughout the UK including Hull, Reading, Bristol and Leeds. This is in accordance with the Group Statement of Applicability Issue 8 dated 9th December 2016.

Original Registration Date: 2006-03-31

Effective Date: 2018-06-17

Latest Revision Date: 2018-06-13

Expiry Date: 2021-06-16

Page: 4 of 5

This certificate relates to the information security management system, and not to the products or services of the certified organisation. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified organisation from legal obligations.

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsigroup.com/ClientDirectory](http://www.bsigroup.com/ClientDirectory)

Certificate No: IS 506165

Location

KCOM Group PLC  
Global Switch  
East India Dock House  
240 East India Dock Road  
London  
E14 9YY  
United Kingdom

Registered Activities

Information security management system for the delivery of communications and associated technologies, products and services. The scope also covers the supporting functions within Business Support and activities carried out at Data Centres and Switch Sites throughout the UK including Hull, Reading, Bristol and Leeds.  
This is in accordance with the Group Statement of Applicability Issue 8, 9th December 2016.  
The scope specifically includes all the people, processes, equipment, circuits and associated resources required for the design, implementation and on-going support and management of the infrastructure of the following service:  
KCOM Workplaces in accordance with the KCOM Workplaces Statement of Applicability Issue 5, 5th January 2018.



Original Registration Date: 2006-03-31

Latest Revision Date: 2018-06-13

Effective Date: 2018-06-17

Expiry Date: 2021-06-16

Page: 5 of 5

This certificate relates to the information security management system, and not to the products or services of the certified organisation. The certificate reference number, the mark of the certification body and/or the accreditation mark may not be shown on products or stated in documents regarding products or services. Promotion material, advertisements or other documents showing or referring to this certificate, the trademark of the certification body, or the accreditation mark, must comply with the intention of the certificate. The certificate does not of itself confer immunity on the certified organisation from legal obligations.

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](#).

Printed copies can be validated at [www.bsigroup.com/ClientDirectory](http://www.bsigroup.com/ClientDirectory)

Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 345 080 9000  
BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.  
A Member of the BSI Group of Companies.